

Instruction to your bank or building society to pay by Direct Debit

Please fill in the form and send to:
Westmorland Veterinary Services Ltd, Riverside Business Park, Natland Road, Kendal, Cumbria, LA9 7SX
Name and full postal address of your bank or building society

Service user number

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To: The Manager Bank/building society

Address

Postcode

Name(s) of account holder(s)

Branch sort code

Bank/building society account number

Reference

Instruction to your bank or building society
Please pay Westmorland Veterinary Services Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Westmorland Veterinary Services Ltd and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

Banks and building societies may not accept Direct Debit Instructions for some types of account. DD16

For Westmorland Veterinary Services Ltd official use only.
This is not part of the instruction to your bank or building society.

Client Name.....

Address

Postcode Telephone

Pet name

Email.....

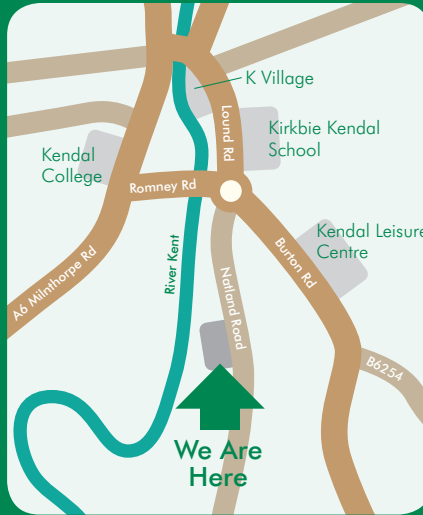
This guarantee should be detached and retained by the payer

The Direct Debit Guarantee

- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Westmorland Veterinary Services Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Westmorland Veterinary Services Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Westmorland Veterinary Services Ltd or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society.
 - if you receive a refund you are not entitled to, you must pay it back when Westmorland Veterinary Services Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



How to Find Us



Kendal
Westmorland Veterinary Group
Riverside Business Park
Natland Road
Kendal
Cumbria LA9 7SX

Tel: 01539 722692

Opening Times
24 hour emergency cover call 01539 722692

Consultations available by appointment only
Mon-Fri 8.30-7pm
Sat 8.30-12pm

Kirkby Lonsdale
Westmorland Veterinary Group
Tithe Barn
Veterinary Centre
Kendal Road
Kirkby Lonsdale
Lancashire LA6 2HH

Tel: 015242 71221

24 hour 365 day
Emergency cover call 015242 71221

Consultations by appointment only

Mon 8.30-7pm
Tues 8.30-6pm
Weds 8.30-5pm
Thurs 8.30-7pm
Fri 8.30-5pm
Sat 8.30-12pm



Lifetime Care Club



Save money by paying monthly for your pet's routine preventative care

email: office@westmorland-vets.co.uk
www.westmorland-vets.co.uk



Kendal 01539 722692
Kirkby Lonsdale 015242 71221
www.westmorland-vets.co.uk

Monthly*
 Small Dog Medium Dog
 Large Dog Giant Dog
 Cat

* The collection of the Direct Debit will be taken on or around the **15th** of each month

Planning for Your Pet's Health

Westmorland Lifetime Care Club enables you to budget for your pet's routine preventative care to help keep your pet fit and healthy and ensure a long and happy life. This spreads the cost of routine treatment which is not covered by pet insurers.

The Lifetime Care Club is suitable for dogs and cats. The club membership entitles the pet and owner to a great range of benefits, including vaccinations, 6 monthly checks (during normal opening hours), worm and flea treatments and lots more. These regular visits mean your pets health is getting carefully monitored which in many cases may prevent problems arising in the future. Furthermore you can spread the cost of annual membership and pay by monthly Direct Debit.

How do I join?

Simply fill out the form on the back and send it to the practice or you can give us a call and join over the phone- **01539 722692**

Alternatively call into the practice and fill out a form. You will need to bring your bank details with you. You have 14 days to cancel if you should need to.

Monthly Payments

Dogs from £12.00
Cats from £12.00

What's Included	Dog Any Age	Cat Any Age
Annual Vaccinations and pet health check by a veterinary surgeon		
6 monthly check up with nurse		
Year round flea and tick preventative treatment		
Year round worming treatments		
Free nurse checks, diets and behavioural advice		
Free puppy nurse checks		
Free puppy parties		
10% off WVG pet food		
10% off routine dental treatment		
10% off neutering		
10% off microchipping		
10% off rabies		
10% off Kennel Cough vaccination		
10% off pet passports		
5% off pet care items		
Monthly Direct Debit	Small 0-10kg - £12.00 Medium 10-25kg - £13.00 Large 25-40kg - £15.00 Giant over 40kg - £19.00	£12.00

Notes:

- 1) If the Lifetime Care is cancelled at anytime other than on an anniversary of joining the plan, we will charge you for any goods received under the Lifetime Care Club, plus a cancellation fee, but any payments you have already made will be offset against the charges.
- 2) The Lifetime Care Club does not cover treatment for unexpected illnesses or accidents. It only covers preventative healthcare for your pet.
- 3) The discounts and benefits of the scheme are not in addition to any other promotion that Westmorland Veterinary Group might offer.
- 4) You must be over 18 years old to join.

For a full list of Terms and Conditions, please see the website.

